

Emergency and Disaster Management

You Connect understand your safety is of paramount importance. You Connect has established emergency and disaster plans for each of our services in the event of an emergency or disaster (examples such as fire, flood, or pandemic). Where we deliver SIL services for our clients, we have site-based disaster contingency plans in place for extreme weather events. These site-based plans are supported by Personal Emergency Evacuation Plans where required, such as for clients using wheelchairs and other equipment.

Our COVID response unit oversees a range of other measures and procedures to manage COVID related risks and positive cases, including but not limited to training, PPE, hygiene, and infection controls. We follow our hygiene, cleaning and infection control procedures when providing support.

Additionally, if an emergency or disaster eventuates while delivering supports to a client our response may include contacting emergency services, providing first aid, enacting a personal evacuation plan or an individual client support plan as agreed to between you and LWB, and as relevant to the type of supports provided.

Please contact You Connect on maintenance@you-connect.com.au if you would like further details of our **Emergency and Disaster Management Plans** relating to your individual service.