

SLEEPOVER BOOKINGS

A sleepover shift is a booking of 12 hours, made up of 8 hours of sleep and 4 hours of additional support before and/or after sleeping.

8 HOURS OF SLEEP

During the 8 hours of sleep, there is no expectation of being woken, except for (up to) two hours of assistance where required during the night. The rate charged for the sleep component of the booking is for the whole 8 hour block (not per hour).

If more than 2 hours of support is required during the sleeping block then the booking will require cancelling and rebooking as an active overnight booking.

ADDITIONAL 4 HOURS OF SUPPORT

The 4 hours of support booked either side of the 8 hour sleepover is charged at the relevant daily/hourly rate.

It's not mandatory to book a worker for the full additional 4 hours of support. However, you'll still be charged for 4 hours of support, as this is a minimum payment requirement outlined by the SCHADS industry award (the award covering our support workers). These hours are called sleepover compliance hours (i.e. hours that aren't technically worked but are paid to meet the 12 hour requirement).

Before requesting a sleepover booking, the we will calculate the correct rate for your sleepover shift.



8 HOURS OF SLEEP



4 HOURS OF SUPPORT

